



# Quality Policy

Mirus International Inc. is committed to utilizing and continuing to improve upon a Quality Management System that provides the guiding framework for providing energy efficient and power quality solutions that consistently meet or exceed customer expectations.

Our commitment to quality focuses on several key aspects:

**Commitment to Customer:** Mirus is committed to our customer relationships through communication, flexibility and ensuring that we work with them to meet their needs.

**Development of an Effective Team:** We are focused on building a technically strong team with diverse skillsets. Training and development opportunities within the company are essential to our ability to solve customer problems across a variety of industries.

**Process Improvements:** Idea contribution at Mirus is a major part of our investment in continuous improvement initiatives that promote growth and product consistency.

**Product Criteria:** Mirus' goal is to produce quality products that meet or exceed the highest standards in the industry.

Woven throughout all of Mirus' commitments is a dedication to our employees, our customers, the community, and the environment.

Sincerely,

A handwritten signature in blue ink, appearing to read "Paul Hoevenaars", is written over a horizontal line.

Paul Hoevenaars – General Manager

Date: Nov. 23, 2023